

PRIVACY NOTICE

Introduction

This document refers to personal data, which is defined as information concerning any living person (a natural person who hereafter will be called the Data Subject) that is not already in the public domain.

The General Data Protection Regulation (GDPR) seeks to protect and enhance the rights of data subjects. These rights cover the safeguarding of personal data, protection against the unlawful processing of personal data and the unrestricted movement of personal data within the EU. It should be noted that GDPR does not apply to information already in the public domain.

For the avoidance of doubt, the use of the term "company" within this notice refers to Erith Contractors Ltd, Erith Haulage Co. Ltd, Erith Plant Services Ltd, Erith Training Ltd, Erith Business Solutions Ltd and Swanton Consulting Ltd.

The Company is pleased to provide the following Privacy Notice:

Personal Data

The Company uses the information collected from you to provide quotations, make telephone contact and to email you marketing information which the Company believes may be of interest to you and your business. In you making initial contact you consent to the Company maintaining a marketing dialogue with you until you either opt out (which you can do at any stage) or we decide to desist in promoting our services. The Company also acts on behalf of its clients in the capacity of data processor. When working exclusively as a data processor, the Company will be acting on the instruction of its client and will work hard to ensure that the client is fully GDPR compliant.

Some personal data may be collected about you from the forms and surveys you complete, from records of our correspondence and phone calls and details of your visits to our website, including but not limited to personally identifying information like Internet Protocol (IP) addresses. The Company may from time to time use such information to identify its visitors. The Company may also collect statistics about the behaviour of visitors to its website.

Group company's websites use cookies, which is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. WordPress.org uses cookies to help the Company identify and track visitors and their website access preferences. Visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using and Erith Group of Companies website.

Any information the Company holds about you and your business encompasses all the details we hold about you and any sales transactions including any third-party information we have obtained about you from public sources and our own suppliers such as credit referencing agencies.

The Company will only collect the information needed so that it can provide you with marketing information, we do not sell or broker your data, although coincidentally there may be times when your information could be contained in data that the Company has purchased from a third-party list broker, on behalf of a client.

Legal basis for processing any personal data

To meet any Erith Group company's contractual obligations to clients and to also respond to marketing enquiries.

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Legitimate interests pursued by the Company and/or its clients

To promote the services offered by the Company and/or to market those services.

Consent

Through agreeing to this privacy notice you are consenting to the Company processing your personal data for the purposes outlined. You can withdraw consent at any time by emailing gdpr@erith.com or writing to us, see last section for full contact details.

Disclosure

The Company may on occasions pass your Personal Information to third parties exclusively to process work on its behalf. The Company requires these parties to agree to process this information based on our instructions and requirements consistent with this Privacy Notice and GDPR.

The Company does not broker or pass on information gained from your engagement with the agency without your consent. However, we may disclose your Personal Information to meet legal obligations, regulations or valid governmental request.

Retention Policy

The Company will process personal data during the duration of any contract and will continue to store only the personal data needed for five years after the contract has expired to meet any legal obligations. After five years any personal data not needed will be deleted. Personal data relating to employment will be retained for as long as HMRC requires us to do so.

Data storage

Data is held in the EU using multiple servers. The Company does not store personal data outside the EEA.

Your rights as a data subject

At any point whilst the Company is in possession of, or processing your personal data, all data subjects have the following rights:

- Right of access – you have the right to request a copy of the information that we hold about you.
- Right of rectification – you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten – in certain circumstances you can ask for the data we hold about you to be erased from our records.
- Right to restriction of processing – where certain conditions apply you have a right to restrict the processing.
- Right of portability – you have the right to have the data we hold about you transferred to another organisation.
- Right to object – you have the right to object to certain types of processing such as direct marketing.
- Right to object to automated processing, including profiling – you also have the right not to be subject to the legal effects of automated processing or profiling

In the event that the Company refuses your request under rights of access, we will provide you with a reason as to why, which you have the right to challenge, legally.

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The Company at your request can confirm what information it holds about you and how it is processed

You can request the following information:

- Identity and the contact details of the person or organisation the Company that has determined how and why to process your data.
- Contact details of the data protection officer, where applicable.
- The purpose of the processing as well as the legal basis for processing.
- If the processing is based on the legitimate interests of The Company or a third party such as one of its clients, information about those interests.
- The categories of personal data collected, stored and processed.
- Recipient(s) or categories of recipients that the data is/will be disclosed to.
- How long the data will be stored.
- Details of your rights to correct, erase, restrict or object to such processing.
- Information about your right to withdraw consent at any time.
- How to lodge a complaint with the supervisory authority (Data Protection Regulator).
- Whether the provision of personal data is a statutory or contractual requirement, or a requirement necessary to enter into a contract, as well as whether you are obliged to provide the personal data and the possible consequences of failing to provide such data.
- The source of personal data if it wasn't collected directly from you.
- Any details and information of automated decision making, such as profiling, and any meaningful information about the logic involved, as well as the significance and expected consequences of such processing.

To access what personal data is held, identification will be required

The Company will accept the following forms of ID when information on your personal data is requested: a copy of your driving license, passport, birth certificate and a utility bill not older than three months or a national ID card. A minimum of one piece of photographic ID listed above and a supporting document is required. If The Company is dissatisfied with the quality, further information may be sought before personal data can be released.

All requests should be made to gdpr@erith.com or by telephone 0370 950 8800 or writing to us at the address further below.

Complaints

In the event that you wish to make a complaint about how your personal data is being processed by The Company or its partners, you have the right to complain to the Group's Data Controller.

The details are: The Erith Group, attention of the Data Controller, Erith House, Queen Street, Erith, Kent. DA8 1RP Telephone 0370 9520 8800 or email gdpr@erith.com

If you do not get a response within 30 days you can complain to the Data Protection Regulator.

Information Commissioner's Office
Telephone 0303 123 1113

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