

Public			
Document Ref	Quality Policy	Date of Issue	01-09-2022
Document Name	Quality Policy	Revision Date	25-09-2025
Author	SHEQ	Review Date	25-09-2025
File Location	SharePoint	Next Review Date	25-09-2026



QUALITY POLICY STATEMENT

In accordance with BS EN ISO 9001:2015, Erith is committed to operate under its Integrated Management System (IMS) and will endeavor to fulfil its obligations to its employees, clients, members of the public, regulators and other interested parties who may be affected by our activities. To ensure that Erith meets its legal and moral obligations, the Directors of Erith have produced the following statement in respect of our quality standards.

To ensure effective implementation of this policy we will:

- Provide high level leadership and commitment to the IMS.
- Ensure that customer focus is maintained through all areas of the business.
- Ensure Organisational roles, responsibilities and authorities are delegated to ensure we meet the requirements of our IMS.
- Ensure planning is maintained to enhance desirable effects, reduce poor performance and to continually improve.
- Establish quality objectives.
- Ensure the availability of competent people and provide the necessary infrastructure and work environment to meet the requirements of the IMS.
- Ensure all documented systems are communicated and controlled, which in turn ensures work is carried out in a planned and controlled manner.
- Ensure that the requirements for customers' products and services are met.
- Ensure that we evaluate our business and analyze any complaints or non-conformances and take appropriate action to prevent recurrence.
- Ensuring effective management of our supply chain through review and monitoring and in line with PAS 91 and other certified accreditation schemes.
- Create an environment of continual improvement and encourage staff to highlight any areas of concern or future opportunities.
- Provide the required resources for the implementation of this policy.
- Ensure commitment to the relevant National Highways Sector Schemes (Modules: 2a, 2c, 6, 18).
- Our quality policy will be reviewed annually to monitor its effectiveness and to ensure that it remains relevant and appropriate to the organization. This statement is to be read in conjunction with the responsibilities, arrangements, procedures & guidance that together form the quality management system for Erith.

Signed for and on behalf of the Executive Board:

Steven Darsey
Company Chairman
25/09/2025